

Governor Baker Extends Massachusetts Health Connector Payment Deadline Through January 28

Boston - Tonight, Governor Charlie Baker announced a payment deadline extension for the Massachusetts Health Connector. The deadline for enrollment was set for tonight for individuals to select and pay for a health care plan, but due to overwhelming wait times, the Baker Administration has ordered the Massachusetts Health Connector to continue accepting payments until next Wednesday for enrollees seeking coverage for February 1st.

Massachusetts Health Connector call centers and a walk-in center (located at 133 Portland Street, Boston) will be open the following times for individuals to make payments for their applications for insurance plans to begin on February 1st:

- Saturday, January 24th from 9:00 AM – 3:00 PM
- Monday, January 26th from 7:00 AM – 7:00 PM
- Tuesday, January 27th from 7:00 AM – 7:00 PM
- Wednesday, January 28th from 7:00 AM – 7:00 PM

"With long wait times, the Health Connector is still struggling to meet the needs of health care consumers, and with that in mind we believe extending the deadline for payment is the right thing to do," said Governor Baker.

Individuals can go online, contact the call centers, visit the Portland Street walk-in center or mail payments to the Health Connector only to complete the payment process for enrollees seeking coverage for February 1st. Individuals submitting new enrollment applications can be submitted until February 15th to select a health care plan beginning March 1st.

Massachusetts Health Connector Contact Information:

Phone Number:

1-877-MA-ENROLL (1-877-623-6765), or TTY 1-877-623-7773

Walk-In Center:

133 Portland Street, 1st Floor
Boston, MA 02114-1707

Website:

www.mahealthconnector.org